



Ted Manziaris  
242 Cherry Street  
Toronto, ON M5W 1X5

July 11, 2008

Dan Morin  
Director of Property Maintenance  
Delta Chelsea Hotel  
33 Gerrard Street. West  
Toronto, ON M5G 1Z4

Dear Mr. Morin,

On behalf of everyone at Turtle Island Recycling Co., I would like to congratulate you and all the employees at the Delta Chelsea on a truly exceptional recycling program.

Delta Chelsea Hotel diversion rate has increased from 21% to 74% in 10 years since they have been a customer of Turtle Island Recycling Co. Your diversion rate proves your dedication and relentless efforts to go above and beyond a good recycling program. When Turtle Island Recycling needed a partner for a pilot project recycling the entire contents in the guest rooms, we knew that Delta Chelsea would give 100 percent of commitment to the success of this program. We were right!

From the redesign of a new housekeeping cart, the constant training and education of your employees provided at your site, and the many bus loads of your employees constantly touring Turtle Island, Delta Chelsea makes us proud to be your partner in recycling.

Keep up the great job!

Sincerely,

A handwritten signature in black ink, appearing to read "Ted Manziaris", with a stylized, flowing script.

Ted Manziaris  
President & Co-Founder