

Frequently Asked Questions

How much does it cost to rent a banquet room?

Rental charges will apply for your ceremony space. Room rental for your reception will be waived based on a minimum food and beverage expenditure .

Can we bring in our own wedding cake?

Our talented Pastry Chef is a master wedding cake designer and baker, and your dream cake is our specialty. If you choose to bring in your own cake, there is a charge of \$3.00 per guest for cutting and plating. If providing your own cake a release of liability form will be required.

Do you supply any Audio Visual Equipment?

We have an on site audio visual company, AVW Telav. Craig Westley, Technical Services Manager, would be pleased to provide you with a quote. See "Resources" section of this package for contact information.

How much of a deposit is required and when do we pay in full?

A deposit of \$10.00 per expected guest will be required at the time of booking. Should there be a cancellation, this deposit is non-refundable unless function space is resold with another program of similar or greater value. An administration charge of 25% of the total deposit will be retained.

A second deposit of 50% of the estimated balance is required two (2) months prior to your function date. The remaining Estimated balance is due fourteen (14) days prior. A valid credit card pre-authorization is required at time of booking to cover any contingency charges.

Can we supply our own caterer, or do we have to use the hotel?

No. Food and beverages are to be supplied by the hotel. Our Chef is happy to work with you in creating custom menus.

Will we be charged a SOCAN fee?

Yes, SOCAN fee (copyright of music) will be applied based on the capacity of the room being used.

Can we bring in our own wedding decorations?

You are responsible for supplying your own decorations. All decorations must be approved in advance by the hotel and be removed the night of the function.

What time do we have to leave?

Music must be finished at 12:00am but guests can remain in the room until 1:00am. Last call for the bar is 12:30am.

When is our guaranteed number of guests required?

A guaranteed number of guests will be required 72 hours prior to your wedding. For events occurring on holiday Mondays, the guarantee is required by 12:00pm of the proceeding Thursday.

Do you offer special rates for our out-of-town guests?

Please contact your Wedding Coordinator to obtain group rates and availability and to book your honeymoon suite.